



## Directorate of Urban Land Transport

### Minutes of Meeting of Prospective Operators Meet held on 19.01.2018

The Special Officer, DULT welcomed all the members present in the meeting. A brief introduction of all the members was done. At the outset, the Technical Head, DULT presented the premise and context of the organization and its cycling related programs. This was followed with a presentation explaining the planning process and methodology of selecting clusters and the PBS system envisioned for the city. Subsequently, the following points were raised for discussion by the members present:

1. Clarification was sought on the basis for having a permit fee for operation. It was suggested that permit fees should be linked to the number of cycles and not with parking hubs. The same can be treated as "one time infrastructure fee" instead of "permit fee". A different permit fee model based on the Kolkatta model was also suggested.

*DULT responded that this point will be clarified after internal discussion.*

2. Clarification was sought on whether the permit jurisdiction will be restricted to the 28 sq.km area or is applicable to the entire city.

*It was clarified by the Special Officer, DULT that the permit is for entire Bangalore area. However, the initial phase will be limited to 28 sq.km area for use of infrastructure and access to parking hub.*

3. Clarifications were sought on the following points of the permit:
  - a. What will be the enforcement mechanism and the enabling acts under which the permit will be administered.
  - b. Whether the permit to operate the PBS in the city and the provision of using the parking hubs can be separate.
  - c. If DULT intends to cap the upper and lower limits of the user charges.
  - d. Whether docking station model will be allowed through this permit if the docking station is installed at their cost on DULT parking hubs.
  - e. If DULT intends to provide any limit/cap for the minimum no of cycle and the no of parking hubs, per applicant.

*DULT responded that the above points will be clarified after internal discussion.*

4. The following suggestions were provided:
  - a. Government to make provisions for installing surveillance cameras at parking hubs.
  - b. DULT to create a ranking system for operator performance and administer incentives/subsidy in taxes etc. as a reward.
  - c. DULT to provide conditional permit at the time of signing a MoU and allow time till commencement of operations to submit all required documentation, in cases of certain documents which may take additional time to procure.
  - d. The permit to be linked to company certification and standards rather than product level certification.
  - e. To change the application deadline to a later date.
  - f. Government to make provisions for recharging e-bicycles at the parking hubs.
  - g. The SLAs to be articulated to performance, safety, scale of operation etc. of individual operators and not the larger system, as it is in the current document.
  - h. DULT to partner and support operators in their awareness and safety outreach programs.